



EYE Wisconsin LLC

SUN PRAIRIE LOCATION CLOSURE

Important Announcement Regarding Our Sun Prairie Office

Dear Valued Patient,

We are writing to inform you of an important change regarding our EYE Wisconsin LLC Sun Prairie location. After much thoughtful consideration, we have made the difficult decision to close this location. This decision was not made lightly and comes after careful assessment of current circumstances and our commitment to providing the highest standard of care.

Our office will officially close on **July 31, 2025**. Until that date, we will have on-site staff available to assist with optical concerns, answer general questions, and address your needs as usual. After closing, we will no longer have on-site staff available but will continue to have our remote staff available for questions and requests via phone, fax, and email.

EYE Wisconsin LLC will continue to operate our additional locations, however, to ensure a smooth transition and local continuity of your care, your medical records will be securely transferred to Clements Vision Care. The team at Clements Vision Care will be able to access your information and assist you with future appointments and any ongoing needs. If you prefer to have your records sent to a different provider or have questions about the transfer process, please contact our office at **608-837-7325** or eyewisconsinsunprairie@gmail.com, and we will be happy to assist you.

We are deeply grateful for the trust you have placed in us over the years. It has been our privilege to care for you and your family, and we wish you continued health and well-being.

Thank you for being a part of our practice.

With warmest regards,

EYE Wisconsin LLC

PH: 608-837-7325

FAX: 608-478-0595

EMAIL: eyewisconsinsunprairie@gmail.com

Please see below for FAQs:

Frequently Asked Questions

Who do I contact if I have billing questions?

Our billing staff is remote and can still be contacted as usual by calling 608-837-7325 or emailing us at eyewisconsinsunprairie@gmail.com.

How can I continue to get my medications refilled following the location closing?

The Doctors of EYE Wisconsin LLC are still available at our other locations so we can continue to send refills for active medication prescriptions until you are established with a new local provider. For assistance with medication refills please contact us at 608-837-7325.

What do I do if I need to order contact lenses?

Orders can still be placed for active contact lens prescriptions. Please contact us at 608-837-7325 for assistance or continue to use the ordering link sent to you via Dr Contact Lens.

What should I do if I have a question regarding recently purchased glasses or contact lenses?

For questions regarding contact lenses, please contact us via email at eyewisconsinsunprairie@gmail.com. For glasses concerns, you can visit any of the following locations listed below or call 608-837-7325 with questions.

- EYE Wisconsin Waterford 401 N Milwaukee St Waterford, WI 53185
- EYE Wisconsin Wauwatosa 3900 N 124th St Wauwatosa, WI 53222
- EYE Wisconsin Eau Claire 3649 S Hastings Way Eau Claire, WI 54701
- EYE Wisconsin Glendale 5701 N Lydell Ave Glendale, WI 53217

Will my future appointment date and time be the same at Clements Vision Care?

No. At this time all future scheduled appointments will be cancelled. However, all scheduling information regarding current appointments and recalls will be transferred to Clements Vision Care along with general historical exam information. Staff from Clements Vision Care will reach out to assist you with scheduling your next appointment at one of their locations. Please see below for their contact information:

PH: 608-825-2020 Website: clementsvisioncare.com

Prairie Lakes Location: 2808 Prairie Lakes Drive Ste 106 Sun Prairie, WI 53590

Main Street Location: 1455 West Main Street Sun Prairie, WI 53590